



AVA

Your AI Customer Support

A smart, multilingual, 24/7 parking assistant.

Instant, human-like help at the gate

One tap connects parkers to a friendly, knowledgeable AI that solves problems on the spot and calls a human only when needed.

Support that never sleeps

- ✓ **Reduce Calls, Free Your Team** — Handles routine questions automatically.
- ✓ **Keep Parkers Happy** — Quick, clear answers; smooth exits.
- ✓ **24/7 In-Lane Support** — Support parkers even during off-hours.

Built for parking, trained for your location

-  **Multilingual**
Speaks & understands any language.
-  **Tailor-made**
Knows your rules, pricing, and event info.
-  **Learns & improves**
Adapts from real interactions.
-  **Noise-proof**
Cuts through wind, rain, and crowd noise.
-  **Easy to talk to**
Friendly, patient, and always helpful.

AI-first, but never AI-only

When an issue needs a human touch, AVA connects directly to **any contact of your choice**, like:

- ✓ Your on-call operations team
- ✓ Your preferred call center
- ✓ A third-party live video support agent

Works exclusively with EXPRESSLANE

Add AVA to your location!

 sales@getmyparking.com

 +1 (844) 910-2585



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